24/7 ACCOUNT ACCESS

WEBSITE ACCOUNT ACCESS

1. Go to alerusrb.com and click Login in the upper right corner of the screen.
2. You will use a default User ID and Personal Identification Number (PIN) the first time you log into your account.
   • User ID: Enter your Social Security Number (SSN) without dashes or spaces.
   • PIN: Enter the last four digits of your SSN, plus the last two digits of your birth year.
3. Next, you will be prompted to create a new User ID and Password, and enter your email address.
5. Click Log In.

Questions? Our customer service representatives are eager to assist you Monday through Friday, 7 a.m. to 6 p.m., Central time at 800.433.1685.

PARTICIPANT WEBSITE HIGHLIGHTS

SUMMARY
• View customized alerts regarding your plan or your company.
• Access high-level, "at-a-glance" summary information.
• Year-to-date Account Balance
• Personal Rate of Return
• Balance History
• Use calculators to help plan your retirement.
• Download the most recent Future Focus newsletter.
• View name, address, and profile information, and activate online statements in Edit My Profile.

MY BALANCE
• View balance by investment, source, or asset class.
• Query an activity summary by investment or source.
• Download your account history directly to Quicken or in a universal CSV format.

INVESTMENT PERFORMANCE
• View Personal Rate of Return for stated time frames or a specific date range.
• Access fund performance, expense ratios, and prospectuses.
• Search for investments prices by date, or simply view the daily price.
• View timely updates on current market events and financial news.

MY CONTRIBUTIONS
• Contribution Summary provides:
  • "At-a-glance" contribution history, by source, for each year with Alerus.
  • Your year-to-date contributions by source.
• Click on Contribution Investments to view how your future contributions are being invested.

MY DOCUMENTS
• Retrieve copies of your quarterly personal statements.
• View the confirmation of activity you initiated in your account.

CHANGE MY CONTRIBUTIONS, LOAN CENTER, and/or DISTRIBUTION CENTER will show if your plan allows the feature.

TELEPHONE ACCOUNT ACCESS

1. Call 800.795.2697.
2. Enter your Social Security Number (SSN).
3. Enter your PIN, the default PIN is the last four digits of your SSN, plus the last two digits of your birth year.
4. Navigate by following the prompts:
   • Press 1 for account information/changes.
   • Press 2 for loans.
   • Press 3 for investment pricing.
   • Press 6 to change your PIN.

This information is provided for informational and discussion purposes only.

Investment products (1) are not FDIC insured, (2) are not deposits or other obligations of a bank or guaranteed by a bank, and (3) involve investment risk, including possible loss of principal amount invested.

11.16.17